

QUALITY AND ENVIRONMENT POLICY OF GRUPO PRILUX

It is a strategic policy of GRUPO PRILUX to the deliver services requested by our clients in a way they comply with all the technical and use demands, including legal and regulation requirements, the delivery date compromise and any other requirement agreed and/or prescribed in the corresponding documentation in order to satisfy the clients' expectations.

Our task is the importation and distribution, design and development of products and manufacture of illuminating devices and light sources with the best quality-price ratio and creating values for the client, employees, partners and working environment.

It is also a part of the strategic policy of GRUPO PRILUX to implement and develop a quality and environmental management system according to SGCMA, based on the analysis and prevention and destined to all the activities of the company. The Environmental and Quality Division is responsible for the definition of this system and the coordination of the necessary actions to keep it up to date and adapted to the needs of GRUPO PRILUX in any moment.

The guidelines of our action for the compliance of the above exposed are as follows:

- The values of GRUPO PRILUX are: focus on the client, innovation, teamwork and responsibility.
- Ensuring the satisfaction of our clients with the compliance of the applicable requirements.
- Management of the resources with efficacy and efficiency in a context of a continuous improvement.
- Occupying a leader position on the market.
- Consolidation of our engagement to society and environment.
- Achieving the integration and renewal of the organization keeping the company culture.
- Flexibility to adapt to the requirements of our clients in a dynamic , changing and competitive environment.
- Skilled and motivated personnel for the achievement of process improvement and their orientation to satisfy the clients and the proper personnel.
- Encouraging the participation in the learning and innovation of the management system in a context of a continuous improvement.
- Orientation of our efforts towards the error prevention instead of its control and correction.
- Integration of all the company targets is key for the achievement of a leader position .
- Ensuring that all the work places meet the Environmental regulation and the necessary legislation for the protection and improvement of the environment.
- Identification and evaluation of environmental aspects during our activities and process and establishing as a result the contamination control and prevention measures.
- Establishing objectives and targets for the continuous improvement of our processes and environment protection by the development of an yearly program for the minimization of environmental impact.
- Transmitting to providers and subcontractors the same values of environment protection and improvement that are applied by GRUPO PRILUX.
- Broadcasting the policy to the company staff along with the objectives and achievements by providing the appropriate training for the staff's in a way that the staff perform their duties responsibly.
- Promoting the environmental communication with the intervening parties (local administration, regional government, clients, suppliers, etc)
- Establishing supporting documentation for the environmental management system in order to assure the set of procedures of the organization and its application in the development of SGCMA.
- Informing the general public of the policy and reviewing it periodically in order to keep it adapted to new requirements.
- Ensuring that the required environmental norms are considered by the intervening parties and our clients and that there exist an appropriate channel to communicate these norms.

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